



Consumer Friend initiative
"In the Month of Khayr, Our Consumer is aware"
Consumer Protection Directorate regards

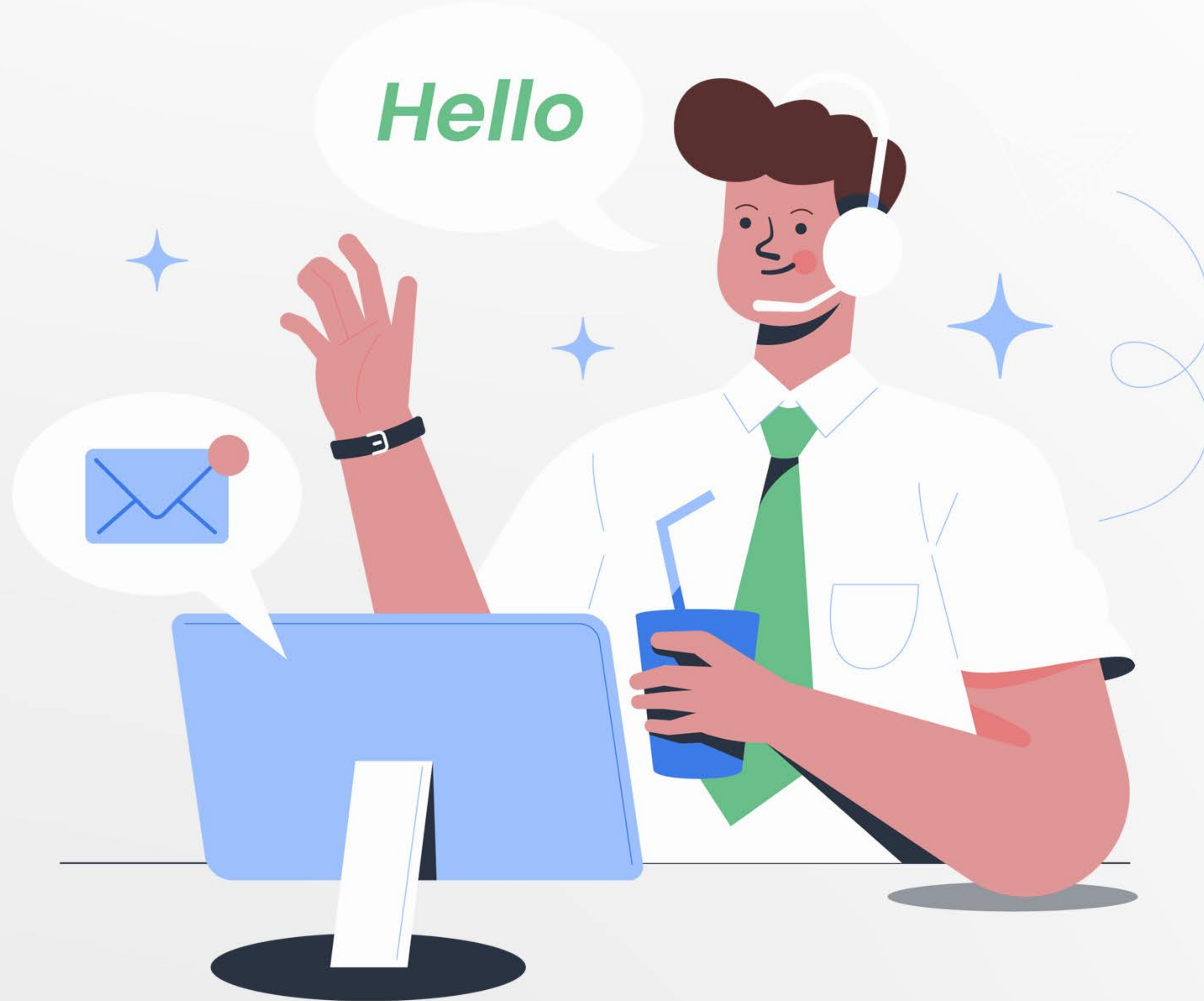


Dear Consumer

Before purchasing a commodity or product from an electronic social media account, it is important to verify the validity of the account's commercial identity, including the CR name, CR number, and the validity of the CR.



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Dear Consumer

The Consumer Protection Directorate aims to resolve complaints between consumers and social media accounts with commercial identities through official communication channels.



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Dear Consumer

Be prepared before shopping for the blessed month of Ramadan by setting your budget and creating a shopping list. Compare and differentiate between the goods available in different stores, and choose what fits your budget.



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Dear Consumer

With the abundance of promotional offers during the blessed month of Ramadan, be cautious about purchasing items you do not need to avoid accumulating excess goods and products.



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Dea Consumer

As a consumer, you have the right upon your request to obtain a dated invoice from the merchant for the goods and servicec you have purchased.



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Dear Consumer

As a consumer, you have the right to choose between different alternatives to goods and services at competitive prices assuring the quality


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Dear Consumer

As a consumer, you have the right to exchange the product or refund its value in case there is a defect in the product that prevents it from being used within the first 15 days of purchase.