

Satisfaction with customer service providers and government services at the Ministry of Industry and Commerce

Until 30th November 2024

92.91%
Overall satisfaction index





Satisfaction with customer service providers and government services at the Ministry of Industry and Commerce

Until 30th November 2024

93.94% >>>

Satisfaction with the performance of government service providers.

91.88% >>>

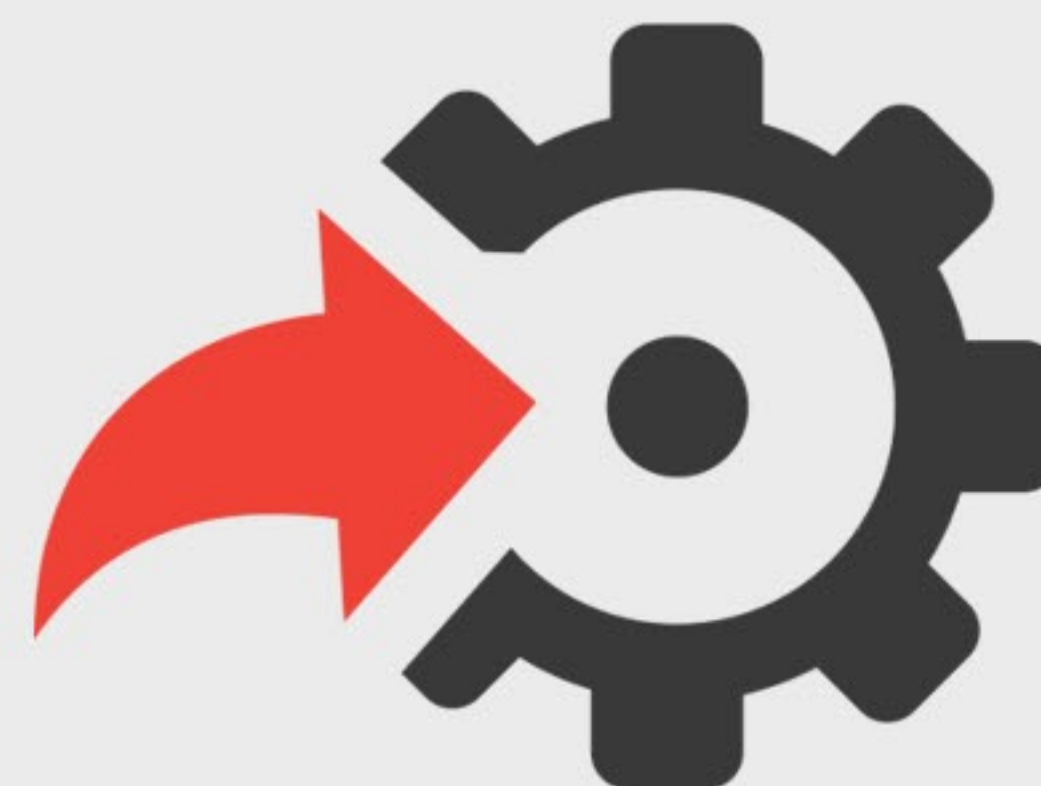
Satisfaction with government services.

Results of evaluating the performance of government service providers at the Ministry of Industry and Commerce

Until 30th November 2024



Speed
92.53%



Efficiency
94.81%



**Communication and
professionalism**
94.48%